



ORDER FORM

**SMA EXTENDED WARRANTY COMFORT**

Valid from July 20, 2020

**Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower and MLX**

In accordance with our warranty conditions, an SMA replacement device is included in the Comfort extended warranty: If your device is defective, we will send you a replacement inverter with all the necessary updates at no cost. In order to ensure that the device replacement process is as smooth and easy as possible for you, your installer or the SMA Service will be happy to assist you.\*

All important information about the SMA warranty can be found in our warranty terms and conditions at [www.SMA.de/en/service-support/overview](http://www.SMA.de/en/service-support/overview).

**Simply fill out the order form and fax or e-mail it to us.**

**Fax number: +49 561 9522-435600; e-mail address: Warranty@SMA.de**

I would like to order the SMA Comfort extended warranty under the following conditions (one-off payment)<sup>1)</sup>:

Price group	to 10 years	to 15 years	to 20 years
1	248 CAD	496 CAD	744 CAD
2	315 CAD	630 CAD	944 CAD
3	331 CAD	661 CAD	991 CAD
4	388 CAD	775 CAD	1163 CAD
5	419 CAD	837 CAD	1256 CAD
6	450 CAD	899 CAD	1349 CAD
7	481 CAD	961 CAD	1442 CAD
8	512 CAD	1023 CAD	1535 CAD
9	558 CAD	1116 CAD	1674 CAD
10	605 CAD	1209 CAD	1814 CAD
11	651 CAD	1302 CAD	1953 CAD
12	698 CAD	1395 CAD	2093 CAD
13	791 CAD	1581 CAD	2372 CAD
14	853 CAD	1705 CAD	2558 CAD
15	1132 CAD	2263 CAD	3395 CAD
16	1389 CAD	2778 CAD	4167 CAD
17	1563 CAD	3125 CAD	4688 CAD
18	-	-	-
19	1471 CAD	2944 CAD	4416 CAD
20	1549 CAD	3099 CAD	4649 CAD
21	1626 CAD	3254 CAD	4881 CAD

<sup>1)</sup> All listed inverter prices are exclusive of VAT.

\* The terms and conditions for SMA warranty contracts apply



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Price group	Device type
1	SB1.5-1VL-40, SB 2000HF-30, SB2.0-1VL-40, SB 2100TL, SB 2500, SB2.5-1VL-40, SB 2500HF-30, SB 2500TLST-21
2	SB 3000, SB3.0-1AV-40*, SB3.0-1AV-41*, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, STP3.0-3AV-40*, SB 3300, SB 3300-11, SB 3500TL-JP-22**, SB 3500TL-JP-22-MP**, SB3.6-1AV-40*, SB3.6-1AV-41*, SB 3600TL-20, SB 3600TL-21, SB 3600SE-10***, SB 3800, SB 3800-11
3	SB4.0-1AV-40*, SB4.0-1AV-41*, SB 4000TL-20, SB 4000TL-21, STP4.0-3AV-40*, SB 4500TL-JP-22**, SB 4500TL-JP-22-MP**
4	SB5.0-1AV-40*, SB5.0-1AV-41*, SB5.5-LV-JP-41**, SB 5000TL-20, SB 5000TL-21, SB 5000SE-10***, SB 5400TL-JP-22-MP**, STP5.0-3AV-40*, STP 5000TL-20
5	SB 6000TL-21, SB6.0-1AV-41*, STP 6000TL-20, STP6.0-3AV-40*
6	STP 7000TL-20
7	STP 8000TL-20, STP8.0-3AV-40*
8	STP 9000TL-20
9	STP 10000TL-20, STP 10000TLEE-JP-10, STP 10000TLEE-JP-11,
10	STP 12000TL-20
11	STP 15000TL-30
12	-
13	STP 20000TL-30, STP 20000TLEE-JP-11
14	STP 24500TL-JP-30, STP 25000TL-30, STP 25000TL-JP-30
15	03-50-1000-1-40 (STP 50-40), 03-50-1000-3-40 (STP 50-JP-40)
16	STP 60-10, STP 60-JP-10, 139F5003 (MLX 60)
17	SHP 75-10
19	STPS60-10, 3-100-1000-1-20 (SHP 100-20), 3-100-1000-3-20 (SHP100-JP-20)
20	3-125-1500-2-20 (SHP 125-US-20), STP 110-60
21	3-150-1500-1-20 (SHP 150-20), 3-150-1500-2-20 (SHP 150-US-20), 3-143-1500-3-20 (SHP 143-JP-20)

\* The factory warranty is 5 years. This can be extended by a maximum of 10 years to 15 years.

\*\* The factory warranty is 10 years. This can be extended by a maximum of 10 years to 20 years.

\*\*\* The extended warranty refers exclusively to the inverter (the corresponding battery is not a part of this extended warranty).

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with BS, -IT and -Kxx are excluded from the limitation).

SMA reserves the right to add or remove device types to or from the overview list at any time.

The warranty can only be extended during an existing valid warranty period.

The total duration of the factory warranty period and the warranty extension may not exceed 20 years.



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<b>Invoice address</b>	Company / legal form
	PV system operator                      Solar power professionals
	Last name, first name
	VAT ID no. <sup>2)</sup>
	Street and no.
	ZIP code/city/country
	Telephone no.
	E-mail address

<sup>2)</sup> If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

<b>Recipient of the certificate</b> (if different from invoice recipient)	Last name, first name
	Company
	E-mail address

Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number

When buying an extended warranty for more than nine devices, please send us an Excel file with the respective data if possible.

I consent to SMA storing my PV system data (location, inverter type and serial numbers) for future Service activities.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an e-mail to [Kundendaten.Service@SMA.de](mailto:Kundendaten.Service@SMA.de) or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

\_\_\_\_\_  
 Date, signature of purchaser/invoice recipient

\_\_\_\_\_  
 Date on which device was purchased by PV system operator  
 (Please attach a copy of the invoice)