



ORDER FORM

SMA EXTENDED WARRANTY COMFORT

Valid from July 20, 2020

Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower and MLX

In accordance with our warranty conditions, an SMA replacement device, including dispatch handling, is included in the Comfort extended warranty: If your device is defective, we will send you a replacement inverter with all the necessary updates, at no cost. In order to ensure that the device replacement process is as smooth and easy as possible for you, your installer or the SMA Service will be happy to assist you.*

All important information about the SMA warranty can be found in our warranty terms and conditions at www.SMA.de/en/service-support/overview.

Simply fill out the order form and fax or e-mail it to us.

Fax number: +49 561 9522-435600; e-mail address: Warranty@SMA.de

I would like to order the SMA Comfort extended warranty and select the following conditions (one-off payment)¹⁾:

Price group	to 10 years	to 15 years	to 20 years
1	264 AUD	528 AUD	792 AUD
2	335 AUD	670 AUD	1005 AUD
3	352 AUD	703 AUD	1055 AUD
4	413 AUD	825 AUD	1238 AUD
5	446 AUD	891 AUD	1337 AUD
6	479 AUD	957 AUD	1436 AUD
7	512 AUD	1023 AUD	1535 AUD
8	545 AUD	1089 AUD	1634 AUD
9	594 AUD	1188 AUD	1782 AUD
10	644 AUD	1287 AUD	1931 AUD
11	693 AUD	1386 AUD	2079 AUD
12	743 AUD	1485 AUD	2228 AUD
13	842 AUD	1683 AUD	2525 AUD
14	908 AUD	1815 AUD	2723 AUD
15	1205 AUD	2409 AUD	3614 AUD
16	1479 AUD	2957 AUD	4436 AUD
17	1664 AUD	3327 AUD	4990 AUD
18	-	-	-
19	1566 AUD	3134 AUD	4701 AUD
20	1649 AUD	3299 AUD	4949 AUD
21	1731 AUD	3464 AUD	5196 AUD

¹⁾ All listed inverter prices are exclusive of VAT.

* The terms and conditions for SMA Limited Warranty Contracts apply



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Price group	Device type
1	SB1.5-1VL-40, SB 2000HF-30, SB2.0-1VL-40, SB 2100TL, SB 2500, SB2.5-1VL-40, SB 2500HF-30, SB 2500TLST-21
2	SB 3000, SB3.0-1AV-40*, SB3.0-1AV-41*, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, STP3.0-3AV-40*, SB 3300, SB 3300-11, SB 3500TL-JP-22**, SB 3500TL-JP-22-MP**, SB3.6-1AV-40*, SB3.6-1AV-41*, SB 3600TL-20, SB 3600TL-21, SB 3600SE-10***, SB 3800, SB 3800-11
3	SB4.0-1AV-40*, SB4.0-1AV-41*, SB 4000TL-20, SB 4000TL-21, STP4.0-3AV-40*, SB 4500TL-JP-22**, SB 4500TL-JP-22-MP**
4	SB5.0-1AV-40*, SB5.0-1AV-41*, SB5.5-LV-JP-41** SB 5000TL-20, SB 5000TL-21, SB 5000SE-10***, SB 5400TL-JP-22-MP**, STP5.0-3AV-40*, STP 5000TL-20
5	SB 6000TL-21, SB6.0-1AV-41*, STP 6000TL-20, STP6.0-3AV-40*
6	STP 7000TL-20
7	STP 8000TL-20, STP8.0-3AV-40*
8	STP 9000TL-20
9	STP 10000TL-20, STP 10000TLEE-JP-10, STP 10000TLEE-JP-11, STP10.0-3AV-40*
10	STP 12000TL-20
11	STP 15000TL-30
12	-
13	STP 20000TL-30, STP 20000TLEE-JP-11
14	STP 24500TL-JP-30, STP 25000TL-30, STP 25000TL-JP-30
15	03-50-1000-1-40 (STP 50-40), 03-50-1000-3-40 (STP 50-JP-40)
16	STP 60-10, STP 60-JP-10, 139F5003 (MLX 60)
17	SHP 75-10
19	STPS60-10, 3-100-1000-1-20 (SHP 100-20), 3-100-1000-3-20 (SHP100-JP-20)
20	3-125-1500-2-20 (SHP 125-US-20), STP 110-60
21	3-150-1500-1-20 (SHP 150-20), 3-150-1500-2-20 (SHP 150-US-20), 3-143-1500-3-20 (SHP 143-JP-20)

* The factory warranty for the SBx.x-1AV-40 and STPx.x-3AV-40 is 5 years. This can be extended by a maximum of 10 years to 15 years.

** The factory warranty for the SBxx00TL-JP-22/-MP is 10 years. This can be extended by a maximum of 10 years to 20 years.

*** The extended warranty for the SB xx00SE-10 refers exclusively to the inverter (the corresponding battery is not a part of this extended warranty).

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with -BS, -IT and -Kxx are excluded from the limitation).

SMA reserves the right to add or remove device types to or from the overview list at any time.

The warranty can only be extended during an existing valid warranty period.

The total duration of the factory warranty period and the warranty extension may not exceed 20 years.



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Invoice address	Company / legal form	
	PV system operator	Solar power professionals
	Last name, first name	
	VAT reg. no. ²⁾	
	Street and no.	
	ZIP code/city/country	
	Telephone no.	
	E-mail address	

²⁾ If your address is in the European Union, please provide a **valid value-added tax registration number (VAT reg. no.)**.

Recipient of the certificate (if different from invoice address)	Last name, first name	
	Company	
	E-mail address	

Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number

When buying an extended warranty for more than nine devices, please send us an Excel file with the respective data if possible.

I consent to SMA storing my PV system data (location, inverter type and serial numbers) for future Service activities.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an e-mail to Kundendaten.Service@SMA.de or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of purchaser/invoice recipient

Date on which device was purchased by PV system operator
(Please attach a copy of the invoice)