



ORDER FORM

SMA EXTENDED WARRANTY ACTIVE

Valid from July 20, 2020

Extended warranty for Sunny Boy, Sunny Tripower, Sunny Tripower Storage, Sunny Highpower, MLX and Inverter Manager

In accordance with our warranty conditions, an SMA replacement device is included in the Active extended warranty: If your device is defective, we will send you a replacement inverter with all the necessary updates at no cost. All important information about the SMA warranty can be found in our warranty terms and conditions at www.SMA.de/en/service-support/overview.

Simply fill out the order form and fax or e-mail it to us.

Fax number: +49 561 9522-435600; e-mail address: Warranty@SMA.de

I would like to order the SMA Active extended warranty under the following conditions (one-off payment)¹⁾:

Price group	to 10 years	to 15 years	to 20 years
1	2 176 ZAR	4 352 ZAR	6 528 ZAR
2	2 768 ZAR	5 520 ZAR	8 288 ZAR
3	2 896 ZAR	5 792 ZAR	8 688 ZAR
4	3 408 ZAR	6 800 ZAR	10 208 ZAR
5	3 680 ZAR	7 344 ZAR	11 024 ZAR
6	3 952 ZAR	7 888 ZAR	11 840 ZAR
7	4 224 ZAR	8 432 ZAR	12 656 ZAR
8	4 496 ZAR	8 976 ZAR	13 472 ZAR
9	4 896 ZAR	9 792 ZAR	14 688 ZAR
10	5 312 ZAR	10 608 ZAR	15 920 ZAR
11	5 712 ZAR	11 424 ZAR	17 136 ZAR
12	6 128 ZAR	12 240 ZAR	18 368 ZAR
13	6 944 ZAR	13 872 ZAR	20 816 ZAR
14	7 488 ZAR	14 960 ZAR	22 448 ZAR
15	9 920 ZAR	19 840 ZAR	29 760 ZAR
16	12 192 ZAR	24 368 ZAR	36 560 ZAR
17	13 712 ZAR	27 424 ZAR	41 136 ZAR
18	7 040 ZAR	14 000 ZAR	21 040 ZAR
19	14 384 ZAR	28 784 ZAR	41 184 ZAR
20	15 184 ZAR	30 384 ZAR	45 584 ZAR
21	15 984 ZAR	31 984 ZAR	47 984 ZAR

¹⁾ All listed device prices are exclusive of value-added tax.



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Price group	Device type
1	SB1.5-1VL-40, SB 2000HF-30, SB2.0-1VL-40, SB 2100TL, SB 2500, SB2.5-1VL-40, SB 2500HF-30, SB 2500TLST-21
2	SB 3000, SB3.0-1AV-40*, SB3.0-1AV-41*, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, STP3.0-3AV-40*, SB 3300, SB 3300-11, SB 3500TL-JP-22**, SB 3500TL-JP-22-MP**, SB3.6-1AV-40*, SB3.6-1AV-41*, SB 3600TL-20, SB 3600TL-21, SB 3600SE-10***, SB 3800, SB 3800-11
3	SB4.0-1AV-40*, SB4.0-1AV-41*, SB 4000TL-20, SB 4000TL-21, STP4.0-3AV-40*, SB 4500TL-JP-22**, SB 4500TL-JP-22-MP**
4	SB5.0-1AV-40*, SB5.0-1AV-41*, SB5.5-LV-JP-41**, SB 5000TL-20, SB 5000TL-21, SB 5000SE-10***, SB 5400TL-JP-22-MP**, STP5.0-3AV-40*, STP 5000TL-20
5	SB 6000TL-21, SB6.0-1AV-41*, STP 6000TL-20, STP6.0-3AV-40*
6	STP 7000TL-20
7	STP 8000TL-20, STP8.0-3AV-40*
8	STP 9000TL-20
9	STP 10000TL-20, STP 10000TLEE-JP-10, STP 10000TLEE-JP-11, STP10.0-3AV-40*
10	STP 12000TL-20
11	STP 15000TL-30
12	-
13	STP 20000TL-30, STP 20000TLEE-JP-11
14	STP 24500TL-JP-30, STP 25000TL-30, STP 25000TL-JP-30
15	03-50-1000-1-40 (STP 50-40), 03-50-1000-3-40 (STP 50-JP-40)
16	STP 60-10, STP 60-JP-10, 139F5003 (MLX 60)
17	SHP 75-10
18	IM-20****, IM-10****
19	STPS60-10, 3-100-1000-1-20 (SHP 100-20), 3-100-1000-3-20 (SHP100-JP-20)
20	3-125-1500-2-20 (SHP 125-US-20), STP 110-60
21	3-150-1500-1-20 (SHP 150-20), 3-150-1500-2-20 (SHP 150-US-20), 3-143-1500-3-20 (SHP 143-JP-20)

* The factory warranty is 5 years. This can be extended by a maximum of 10 years to 15 years.

** The factory warranty is 10 years. This can be extended by a maximum of 10 years to 20 years.

*** The extended warranty refers exclusively to the inverter (the corresponding battery is not a part of this extended warranty).

**** The factory warranty is 5 years. This can be extended by a maximum of 5 years to 10 years.

The sale of extended warranties is limited to the above listed device types (the above mentioned device types ending with BS, -IT and -Kxx are excluded from the limitation).

SMA reserves the right to add or remove device types to or from the overview list at any time.

The warranty can only be extended during an existing valid warranty period.

The total duration of the factory warranty period and the warranty extension may not exceed 20 years.



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Invoice address	Company / legal form
	PV system operator Solar power professionals
	Last name, first name
	VAT ID no. ²⁾
	Street and no.
	ZIP code/city/country
	Telephone no.
	E-mail address

²⁾ If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

Recipient of the certificate (if different from invoice recipient)	Last name, first name
	Company
	E-mail address

Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number
Device type	Serial number

When buying an extended warranty for more than nine devices, please send us an Excel file with the respective data if possible.

I consent to SMA storing my PV system data (location, inverter type and serial numbers) for future Service activities.

Yes, I would like to receive information on current issues regarding the PV system and energy management by mail, e-mail or telephone.

You can withdraw your consent to the storage and use of your data at any time by sending an e-mail to Kundendaten.Service@SMA.de or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of purchaser/invoice recipient

Date on which device was purchased by PV system operator
(Please attach a copy of the invoice)